

What date is the Center reopening for Community Childcare?

- June 15th, 2020.

How do I find out information about reopening?

- www.childrenscenterva.com is our website where information for parents is being posted.
- We have a page dedicated to COVID-19 protocols. Please go here: https://www.childrenscenterva.com/page/covid_19-protocols/

How do I bring my child to the Center?

- Parents will drive up/park and put on your mask.
- A staff member wearing a mask will greet you and your child and welcome you to the Center.
- Staff will use a non-touch thermal thermometer to take your child's temperature assuring every child's temperature in the building is less than 100.4.
- A series of five questions will be asked daily. Link to screening questions:
 - <https://www.childrenscenterva.com/uploads/docs/1519e%20COVID-19%20Child%20Screening%20Questionnaire%20.pdf>
- The first day a longer form will be completed to help educate all families of symptoms of COVID-19 and seek your assurances to be a partner in identifying any concerning symptoms to prevent the spread to other children and staff. We will commit to protecting each other. Link to form:
 - <https://www.childrenscenterva.com/uploads/docs/1519a%20COVID-19%20Parent%20Information%20Sheet.pdf>
- If your child's classroom has an outside door, you may take your child directly to the classroom door. Your teacher will open the door and welcome your child. Keeping a 6-foot distance, you may coordinate with the teacher over any special knowledge you have to share. You may also request a staff member escort your child to the classroom from drop off.
- If your child's classroom has no outside door access, a teacher or staff member in a mask will welcome your child and walk to the classroom to be welcomed by the teacher.
- If your child's class is on the playground outside, you may take your child to the playground to the teacher.

Who will wear masks at the Children's Center?

- All adults and children over 10 will wear masks while picking up and dropping up children. Before exiting your car, we are asking you to put on your mask.
- Staff will wear masks when inside with the children. Staff will be allowed to remove masks outside when social distance is maintained, and fresh air is prevalent. Staff will be encouraged to pull their masks back up if they are helping a child with a close interaction outside.
- Children over the age of 2, will be permitted to wear masks per their parents' choice. Children will not be forced, coerced, or teased for not wearing masks or for wearing them. Teachers will lead discussions and an open opportunity for inclusion of all children's preferences.

Are parents allowed inside the Center?

- No. During Phase II, we are limiting the number of people in and out of the buildings to protect the children and staff.
- Payment: Parents are encouraged to pay through the online process. To make your July 1, 2020 payment online, go here: <https://www.childrenscenterva.com/page/pay-for-services/>
- The DSS swipe machine will be outside for use.

Will I be able to talk to my child's teacher?

- Absolutely. We want you emailing them, seeing them at the door, using Class DoJo, writing them a message. We encourage you to use any form of communication possible to stay connected and help us meet the needs of your child. You are the most important person to your child and to us to help us meet your child's needs. Talk to your child's teacher about how to stay in touch. There is also a contact us email form on the website. Go here to send us a message from the website: <https://www.childrenscenterva.com/page/contact-us/>

What will the first week be like?

- We expect this to be a challenging week for children transitioning back to a program they have not been attending.
- We expect tears and are ready to comfort children and provide the support and care they need to adjust.
- We hope to be outside a lot. Nature helps children. It helps keep us healthy. It uses energy! Please dress your child for outdoor play and come with sunscreen applied and send reapplications.

Will children be able to social distance and stay 6 feet away from each other?

- Some children will understand this concept better than others. Babies do not social distance. Toddlers do not social distance. Babies and toddlers need to be held and comforted and will be. All children's needs will be responded to lovingly.
- For babies and toddlers, we will offer as many independent activities as possible for natural distancing.
- Each child will have a play bag of supplies that they will use only for themselves containing such items as crayons, scissors, and playdough.

Will we still eat family style?

- Children will sit together in the room, but farther away from each other than usual.
- Children will not serve themselves food to avoid germs spreading on utensils.
- Children's plates will come pre-served and wrapped safely to the classrooms. Seconds will be available if your child is still hungry and asks for more food.

Will we brush teeth in the classroom?

- No. Due to the efforts to contain germs, we will not brush teeth daily. We encourage you to do so twice daily in your homes to prevent cavities.

Will my child bring a bookbag in?

- No. The effort to keep extra items from picking up germs and moving them place to place will prevent bookbags. Extra clothing is allowed for accidents. Please transport in a grocery store bag. Clothes will be kept in a storage cubby for your child's use only.

Will my child have his own mat for naps or rest time?

- Yes. The linens are washed weekly and will only be used by your child.

What will the classrooms look like inside or outside?

- No water tables.
- More hand washing.
- Less sharing space with other classes inside and outside.
- As much distance as possible between mats during nap time.
- The same loving interactions with children.

How will I pick up my child at the end of the day?

- Go to the outside classroom door and pick up your child.
- Call through the door buzzer and someone will bring your child to you.
- Pick up your child off the playground.

How will the Center be cleaned?

- There is a cleaning protocol posted on the website to show basic cleaning processes.
- Teachers and others will be highlighting cleaning throughout the day.